



**American
Red Cross**



Deployment Brief

Serving the Fort Hood, TX

Military Community



ARC Local Contacts

- Fort Hood ARC office
 - (254) 287-0400 (0800-1630, Mon-Fri)
 - Toll Free **877-272-7337 (24/7/365)**

Reynolds House
(next to Warrior Way Commissary)
Fort Hood, TX 76544

2nd Floor
CRDAMC
Fort Hood, TX 76544



Purpose of Emergency Communication Message (ECM)

- Provide **timely verification** of facts regarding **emergency** situations
- To assist military command & service members to make an **informed leave decision**
- Red Cross **does not** grant leave, military command does



Messages for:

- *Immediate* family members:
 - Spouse
 - Parents/Stepparents
 - Siblings/Stepsiblings
 - Children/Stepchildren
 - Person “in loco parentis” (AR 600-8-10)
 - Only living relative
 - Grandparents
 - Fiancée (e)



Types of Messages

- Illness
- Death
- Birth Announcements (not in-labor)
- Break down in family care plan
- Financial assistance
- Other special circumstances (case by case basis)



ECM Information Needed

- Full Legal Name
- Rank, SSN, DOB
- Branch of military (Active? Reserves?)
- Complete Military Address: (A CO 2/12 CAV 4BCT 1CD APO AE 09378)
- Local point of contact (LPOC)
- Verification information
- Staff Duty Phone (if available)
- Service member's Cell (if available)
- Name and relationship regarding situation
 - **SOLDIERS CAN INITIATE MESSAGE!!!**



Financial Assistance

- We provide “after hours” emergency support to Army Emergency Relief 1-877-272-7337
- Contact Command Financial Specialist for unit
- Spouse **MUST** financial Power of Attorney



Not an Emergency Message

- Minor health issues
- Bank account due to NSF
- Cable/phone out due to weather
- No contact in 3 months
- Ordinary leave
- Non-immediate family members
- Leave has been granted by command
- Command notification of test results
- Military paperwork
- To verify “in labor”

**NOT AN
EMERGENCY**



Local Volunteer Opportunities

- Carl R Darnall Army Medical Center
- SAF Caseworkers
- Unit Briefers
- Special Events
- Youth Program
- Dental Assistant Apprentice Program





Important Phone Numbers

(24/7)

1-877-272-7337

0800-1630, Mon-Fri
Fort Hood ARC office

(254) 287-0400



Questions???

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