

Religious Activities
OPERATION 287-HELP (287-4357)

HISTORY. This supersedes Fort Hood Regulation 165-9, dated 8 March 1991.

SUMMARY. This publication sets policy for Operation 287-HELP (287-4357).

CHANGES: Changes to this publication are not official unless authenticated by the Directorate of Information Management

SUGGESTED IMPROVEMENTS. The proponent of this regulation is

the III Corps and Fort Hood, Office of the Chaplain. Users are invited to send comments and suggested improvements to the Commander, III Corps and Fort Hood, ATTN: AFZF-CH.

REQUIREMENTS IMPACTING ON UNIT COMMANDERS.

Requirements impacting on unit commanders are listed in block 2b.

MOBILIZATION STATEMENT.

During mobilization, this regulation remains in effect.

FOR THE COMMANDER:
WILLIAM J. LENNOX, JR.
Brigadier General, USA
Chief of Staff



MICHAEL R. BORDERS
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OVERVIEW

Purpose	This regulation provides guidance, procedures, and policies for the establishment of Operation 287-HELP (287-4357), a 24-hour service that provides	1
	<ul style="list-style-type: none">• Chaplain staff duty operations.• Hospital coverage.• Pastoral care.• Assistance with personal problems.	1a
References		1b
Applicability	Policy and procedure contained in this regulation apply to	
	<ul style="list-style-type: none">• Chaplains assigned or attached to Fort Hood.• Commanders with assigned or attached chaplains.	1c

General Individuals desiring help or assistance may dial 287-HELP (287-4357) at any time, day or night.

The chaplain answering the call

- Gets the necessary information relative to the problem area
- Advises and helps the caller immediately.

Operation 287-HELP (287-4357) is not intended to replace or conflict with

- Normal command avenues of problem-solving.
- Inspector General activities.

Refer soldiers to their chain of command as appropriate.

Each individual calling 287-HELP (287-4357) is guaranteed the right of privileged communication, excluding child abuse cases.

1d

RESPONSIBILITIES

2

Chaplains The Garrison Staff Chaplain is responsible for every aspect of Operation 287-HELP (287-4357).

- Chaplains assigned to Fort Hood units support Operation 287-HELP (287-4357) except when excused because of rank or position by the Garrison Staff Chaplain.

2a

Unit Commanders Unit commanders ensure personnel are familiar with Operation 287-HELP (287-4357) and procedures for securing assistance.

2b

Duty Roster Fort Hood and tenant units furnish chaplains for 287-HELP (287-4357) duty.

The noncommissioned officer in charge of the Garrison Chaplain Section keeps a duty roster according to AR 220-45, Duty Rosters.

Excuse chaplains from other duty rosters to fulfill 287-HELP (287-4357) duty assignments.

2c