



DOIM BULLETIN



BULLETIN No. 04-07

FORT HOOD DIRECTORATE OF INFORMATION MANAGEMENT

1114th SIGNAL BATTALION

01 MAY 2004

Help Desk and IA Team To Move to Building 4428

Several DOIM services will be moving from Building 13 to Building 4428 in mid-May. The DOIM's main service facility, Building 13, will be undergoing a renovation project beginning on 15 May 2004. Due to this renovation, our primary customer service sections will be temporarily relocating to Building 4428, which is located on the corner of 72nd Street and Service Drive. The DOIM Help Desk and the Networking Section will be moving on Saturday, 08 May. Help Desk services should be fully operational on Monday, 10 May. The Information Assurance Team will be moving on Tuesday, 11 May. The IA Team will not be open for service on 11 May, but should reopen for service on 12 May at their new location. The telephone numbers for the Help Desk (287-DOIM) and the IA Team (287-8462 or 287-2679) will remain the same. The DOIM would also like to remind its customers that the Telephone Service Center has already moved to Building 4444 and is now providing its services at the new location. If you have any additional questions, please contact Ms. Donna Turner, ILAN Section Chief, at 287-3262, or Mr. Jerry Brown, the IA Branch Chief, at 287-4831.

Publications Account Information

Account Review. Every six months, publications account holders are required to review their account to verify the current mailing address and confirm the information disclosed on the DA Form 1687, maintained on file with the DOIM Services Branch. Account holders also must verify that all newly appointed publications personnel have completed mandatory publications training.

Publications Training. The III Corps G-3 NCO Lead section provides installation publications training for Fort Hood. You can obtain course information at <http://esd.hood.army.mil> or www.ed-net.us. You can also pick up course schedule information from Education Services, located at Building 33009, Room G201. For additional information on this training, please call 532-1505.

Web Resources. For current account holders, remember to visit the Army Publishing website, <http://www.apd.army.mil>, to help you meet your publications mission. The site contains information on setting up an account, DA Pam 25-30, ordering information, and much more. The FAQ section is a must read.

Publications Account Information (continued)

Accounts For Deployed Units. Deployed publications representatives should establish an OCONUS publications account. To do so, complete DA Form 12-R and e-mail to mary.ann.brehm@us.army.mil, or phone DSN 314-370-6897 or commercial 0621-730-6897/6898. The Frankfurt Publications Stockroom will then support your form and publication needs. The POC is Mr. James Gray at: James.Gray@usapdce.frankfurt.army.mil. If you require additional information, contact the DOIM publications personnel at 287-3995.

Upcoming IMSC Meeting Scheduled for 03 June

The next Information Management Support Council (IMSC) Meeting will be held on Thursday, 03 June 2004. The time and location will be announced soon. The topics will be posted in future DOIM Bulletins and will be distributed via an e-mail notice. All Information Technology personnel assigned to Fort Hood (IMOs, IASOs, SAs, TCOs) are encouraged to attend. Please contact Darla Davis at 287-8274 if you have any questions.



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1114th Signal Battalion



Attention IASOs: Three New Virus Warnings

Three new viruses currently pose a risk to computer systems on Fort Hood:

1. The W32/Bagle@MM virus is a **Medium Risk** mass-mailing worm that attempts to open a backdoor on an infected user's computer and terminate critical processes used by several anti-virus and firewall applications. It spreads itself using addresses collected from infected machines and is often spread through file sharing services like KaZaa and Limewire.
2. The Backdoor.Mipsiv is a **Medium Risk** Trojan horse virus that connects to an IRC server and allows attackers to performing KEY LOGGING and Network scanning functions.
3. The Hacktool.LsassSba is a **High Risk** hacktool that takes advantage of the LSASS Vulnerability. It provides a hacker with a command shell on a remote computer.

Please make sure all your Norton Anti-Virus definitions are up-to-date and remind your personnel not to open any suspicious attachments. For more information, contact the Fort Hood IA Team at 287-8462 or 287-2679.

Active Directory Update

Fort Hood is actively involved with Windows 2003/Active Directory migration. This monumental effort requires the teamwork and support of the entire installation. The DOIM is operating under a tight schedule of events for this migration. Specific data is necessary prior to the actual migration to ensure network outages are kept to a minimum. The DOIM distributed important documents to Fort Hood IMOs, IASOs, TCOs, and Active Directory/Server Consolidation Distribution groups via e-mail on 30 April 2004 requesting critical information on information technology devices. The deadline for input back to the DOIM is 10 May 2004. Your input is critical to ensuring the success of this project. During this migration, the DOIM staff is determined to provide consistent, top-notch service to our customers with minimal downtime. For more information on Active Directory, contact Darla Davis, Strategic Plans Officer, at 287-8274 or Darla.H.Davis@us.army.mil

DOIM Employee Updates

The DOIM would like to welcome a new employee, Ms. Lorna Gross. Ms. Gross will serve as a Management Assistant in the Services Branch and will provide oversight over the Copier Program.

DOIM Employee Updates (Continued)

The DOIM would also like to congratulate Ms. Donna Turner, who has been hired as the new ILAN Section Chief. Ms. Turner heads up the DOIM Help Desk and Networking Team.

Contact Information

Director: LTC Edward J. Morris Jr., 287-7109

Acting Deputy Director: Mr. Roy Walton, 287-7109

Operations Officer: Ms. Philipa Pinkard, 287-3238

Automations Officer: Mr. Jesus RosaVelez, 287-3238

ILAN Chief (Network / Helpdesk Sections): Ms. Donna Turner, 287-3262

Systems Chief (LLC / NETAPPS Sections): Ms. Barbara Duckens, 287-1052

Information Assurance Branch: Mr. Jerry Brown, 287-4831, Ms. Michele Berry (IAM), 287-3261

COMMS Branch: Mr. Gary Parker, 287-5600

Plans Branch: Mr. John McFarlin, 287-7495

Services Branch: Ms. Joan Ward, 287-0040