



# DOIM BULLETIN



BULLETIN No. 04-10

FORT HOOD DIRECTORATE OF INFORMATION MANAGEMENT

1114<sup>th</sup> SIGNAL BATTALION

15 JUN 2004

## System Administrator Course (Level II)

The Department of the Army mandates that all Systems Administrators (SAs) must be Level II certified within six months of appointment. If you have been identified as a Systems Administrator and still need the training, please visit the web site below to enroll online:  
<http://pao.hood.army.mil/sac/course/default.htm>

The next two courses will be held from 21 June – 02 July and 12 July to 25 July. Classes run Monday to Friday, from 0900 to 1700. Please remember that you must be available for the entire two-week course. All other pertinent information can be found on the web site above. If you have any additional questions, please contact Ms. Michele Berry at 287-3261.

## First CCB Meeting on 25 June

The first meeting of the Configuration Control Board (CCB) will be held at 1330 on Friday, 25 June 2004, in the Cascade Room of the Fort Hood Officer's Club. The CCB has oversight authority for Fort Hood information technology baseline and related resources and acts under the Garrison Commander's authority IAW AR 25-1.

## Cellular Services on Fort Hood

The DOIM web site link is now active for customers to review the services and equipment available for Official Cellular Service. You can reach the web site at: <http://www.hood.army.mil/doim>. Once on the site, choose the "Cellular" button on the left side of the web page.

Please visit the web page and review the data provided for each cellular service (line) to ensure that you are getting your money's worth! You should be receiving consolidated billing data to each cost center (organization / office) in the mail from AT&T Wireless. The bill should look similar to your home phone bill. Some customers have been returning this data to the DOIM Cellular Service Representative under the assumption that this is a bill to pay. However, this document is not a bill, it is YOUR management information. It should be marked "Not an Invoice - Do Not Pay". If customers find that they are incurring cost overruns (excess minutes used, roaming charges, long distance charges, etc), the DOIM Cellular Service Representative, Mr. Dave Jordan, can help them get a better value for the money they are spending. You can contact Mr. Jordan at 286-6662, or e-mail him at [dave.jordan@us.army.mil](mailto:dave.jordan@us.army.mil).

## Minimal Manning of the DOIM on 18 June

The DOIM will be staffed at minimal manning on Friday, 18 June. Routine requests for service will be processed the following workday. Emergency service requests on Friday can be made to 289-7410 or 702-9907. If you have any questions, please contact the Help Desk at 287-DOIM.

## Off Post Service Interruption – 23 June

There is a scheduled service interruption of off post e-mail and Internet services on Fort Hood on Wednesday, 23 June 2004, from 1800-2000. If you have any questions, please contact the ILAN Section Chief, Ms. Donna Turner, at 287-3236.

## DMS Scheduled Service Interruption – 17 June

There is a scheduled service interruption of the DMS services on Fort Hood on Thursday, 0900-1100, 17 June 2004. The DMS server will be moved during this interruption in support of the building 13 renovation project. If you have any questions, please contact the Network Applications Section Chief, Ms. Barbara Duckens, at 287-1052.



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## Attention IASOs: New Virus Warning

W32/Zafi.b@MM is a **Medium Risk** mass-mailing worm that spreads via e-mail and peer-to-peer applications.

When spreading via e-mail, the worm will spoof the sender's "From" address and send itself out in different languages, depending on the recipient's e-mail address. For example, if the address ends in ".com", the virus's e-mail body will appear in English. If the address ends in ".de", the e-mail will appear in German.

The worm also attempts to cripple the anti-virus and firewall software installed on a user's system. It does so by locating and overwriting a user's security software with copies of itself. Furthermore, the worm will attempt to thwart manual detection by terminating key Windows processes.

Please make sure your computer has up-to-date anti-virus software and definitions. If you have any questions, please contact the Information Assurance Team at 287-8462 or 287-2679.

## Next Active Directory Working Group Meeting

The DOIM will host an Active Directory working group meeting at 0900 on Thursday, 24 June 2004, in the Remagen Room in the III Corps Headquarters Building (Building 1001). The purpose of this meeting is to develop an Active Directory migration plan that incorporates the needs of all Fort Hood organizations and units. The DOIM will also disseminate other important information concerning Active Directory. For more information, please contact Ms. Darla Davis at 287-8274.

## Funding for Leased Communications

This is a reminder that when requesting leased communications, it is the requestor's responsibility to obtain funding approval. Cost estimates can be obtained by calling the DOIM Leased Communications Coordinator at 287-4500. The funding POC's name, telephone number, office address, and e-mail address, along with a statement that funds are available, should be included with the request for leased communications service. Actions will not be processed without an approved source for funding. If you have any questions, please contact Regina Long, Leased Communications Coordinator, 287-4500, [regina.long@hood.army.mil](mailto:regina.long@hood.army.mil).

## Information Assurance Updates

You can find out the latest Information Assurance updates on the IA Team Web Page, located on the DOIM Web Page. You can find the IA Web Page at:  
<http://www.hood.army.mil/doim/ext/operations/ia/index.asp>

## Contact Information

Director: LTC Edward J. Morris Jr., 287-7109

Acting Deputy Director: Mr. Roy Walton, 287-7109

Operations Officer: Ms. Philipa Pinkard, 287-3238

Automations Officer: Mr. Jesus RosaVelez, 287-3238

ILAN Chief (Network / Helpdesk Sections): Ms. Donna Turner, 287-3262

Systems Chief (LCC / NETAPPS Sections): Ms. Barbara Duckens, 287-1052

Information Assurance Branch: Mr. Jerry Brown, 287-4831, Ms. Michele Berry (IAM), 287-3261

Comms Branch: Mr. Gary Parker, 287-5600

Plans Branch: Mr. John McFarlin, 287-7495

Services Branch: Ms. Joan Ward, 287-0040