

Frequently Asked Questions

Barracks Facts at Ft. Hood

Q. Do I have to reside in the barracks at Fort Hood?

A. Yes. All Single Soldiers without dependents, in the ranks of E5 or below are required to reside in the barracks.

Q. What is meant by Single Soldiers without dependents?

A. Not married and without any children or other dependents (Parent, Sibling, etc) that are enrolled in DEERS.

Q. What if I'm single but have a child from divorce or paternity and they are enrolled in DEERS?

A. To be eligible to move off post and receive BAH, you would need to provide court documents that award you more than 180 days of continuous custody. Joint custody only does not automatically entitle a Soldier to BAH.

Q. What if I was allowed to reside off post at my last duty station?

A. Duty stations vary on their occupancy and exceptions to policy procedures. This means that Ft. Whatever, may have been above 95% occupancy or you may have been given an exception to policy to reside off post there. However, the occupancy at Ft. Hood may be below 95% and would require you to submit an exception to policy request thru your gaining unit upon assignment to Ft. Hood. Excess furniture, pets, etc. does not automatically entitle a Soldier to BAH.

Q. What if I am married to another service member?

A. Soldiers married to other service members without dependents, stationed at different duty locations, in the ranks of E5 and below are housed in the same manner as Single Soldiers. If both members are stationed at Ft. Hood, BAH is allowed and enforced.

Q. What if I'm married but have decided to leave my family elsewhere, can I reside in the barracks?

A. No. If you are a married Soldier, you are not allowed to reside in the barracks unless you are being assigned to a unit that is scheduled for deployment within 120 days (see OPERATION ORDER PC 10-02-095 (FIRST SERGEANT'S BARRACKS PROGRAM [FSBP])). For other reasons, you would be required to submit an exception to policy request through your gaining unit upon assignment to Ft. Hood.

Q. Why do I have to have an exception to policy to reside in the barracks if my family is not with me?

A. If you are married and drawing BAH, you are not authorized to reside in the barracks and receive two entitlements for housing.

Living in the Barracks

Q. Do I get a room to myself?

A. Rooms are assigned based on rank. E5's are authorized a single room while E4 and below are not. Some of the newer barracks on Ft. Hood are one room per soldier based on the design.

Q. Can I pick my roommate?

A. Your Unit determines your room assignments. If you desire to share a room with someone that you know, it's suggested to inform your 1SG so the assignment can be made through the barracks management office.

Q. Can I change rooms without my 1SG's permission?

A. No. Room changes are approved by 1SGs to ensure that they are aware of where their soldiers live and possibly maintain unit integrity.

Q. Who do I contact when I get locked out of my room?

A. Report to your respective Brigade Staff Duty Officer (SDO) or Staff Duty Noncommissioned Officer (SDNCO) for assistance. Soldiers in separate units, which do not fall under a Brigade, must request assistance from their unit SDO, SDNCO, or charge of quarter's staff.

Q. What are the hours of operation for Barracks Management?

A. 0730 – 1730 Monday thru Friday

Q. What is the purpose of filling out a barracks assignment checklist?

A. To ensure that all discrepancies have been captured and the soldier is not held accountable for previous damages.

Q. Who do I report maintenance issues to?

A. Maintenance issues should be reported to your barracks management office during normal duty hours. If an emergency occurs during non-duty hours, the soldier should call the DPW service order desk at 287-2113.

Q. Why does it take so long for some service order to be completed?

A. Services orders are completed based on their priority assignment by the DPW maintenance division.

Priority 1 = 1 to 24 hours

Priority 2 = 1 to 7 days

Priority 3 = 1 to 30 days

Q. Why does barracks management walk through my room when am not there?

A. Barracks management personnel are required to walk through rooms to conduct inventory, identify deficiencies and complete maintenance requests.